

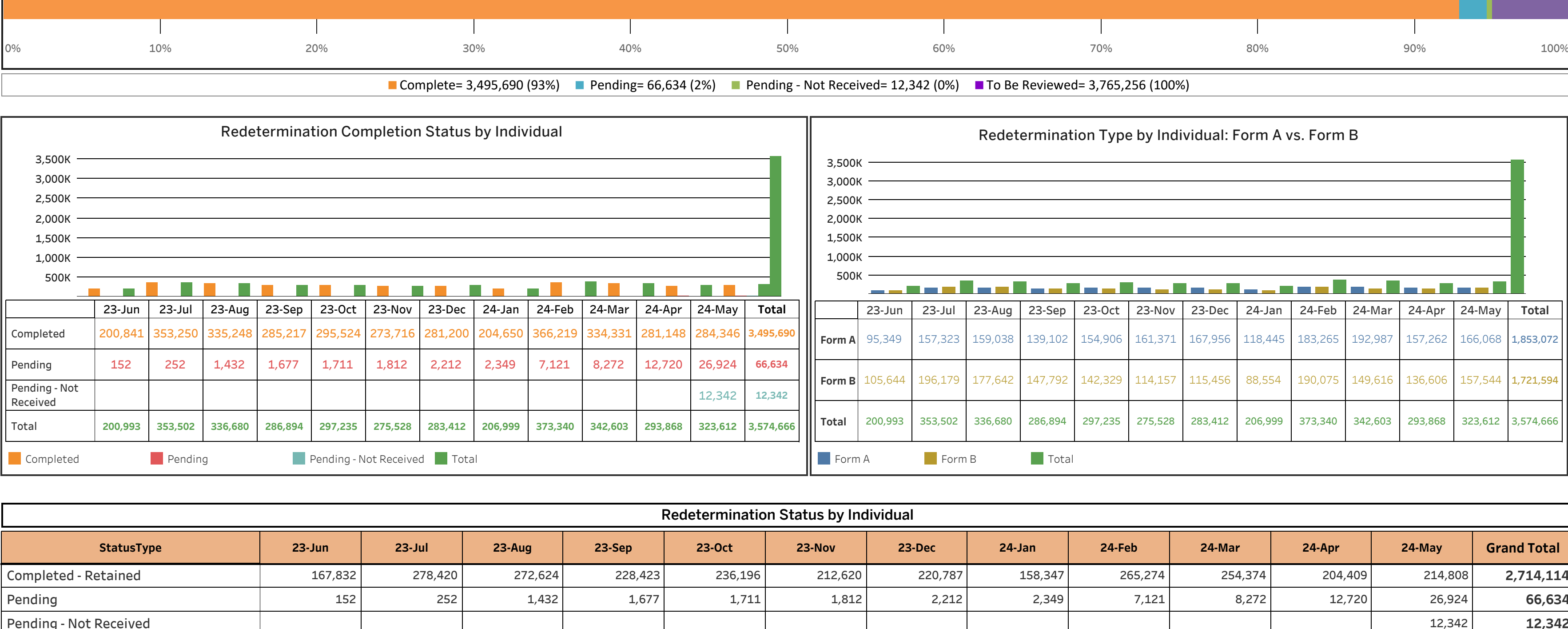
**Executive Report**  
Illinois Department of Healthcare and Family Services  
May 2024: Medicaid Redeterminations



Report Run Date: July 3, 2024

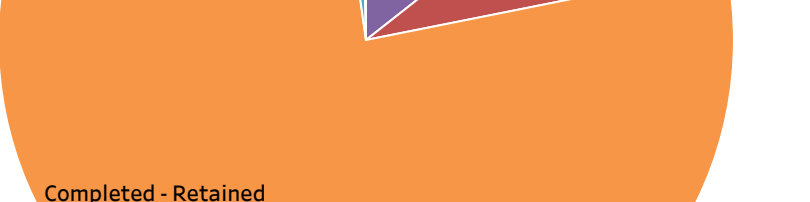
At the request of the HFS Director, the Illinois Department of Healthcare and Family Services presents this monthly report to monitor the completion of Medicaid Redeterminations. There are an estimated total of **2,274,437** cases comprised of an estimated **3,574,666** individual customers that will pass through the Medicaid redetermination process during the **12 Month PHE Unwinding Period: June 2023 - May 2024**. **Consistent with reporting requirements to our federal CMS partners, this report will reflect previous month's outcome data by individual.**

May's Cohort was comprised of 323,612 individuals. In May:  
284,346 (88%) customers were reviewed,  
214,808 (66%) lost coverage,  
69,538 (21%) lost coverage, and  
39,266 (12%) are still pending eligibility determination.

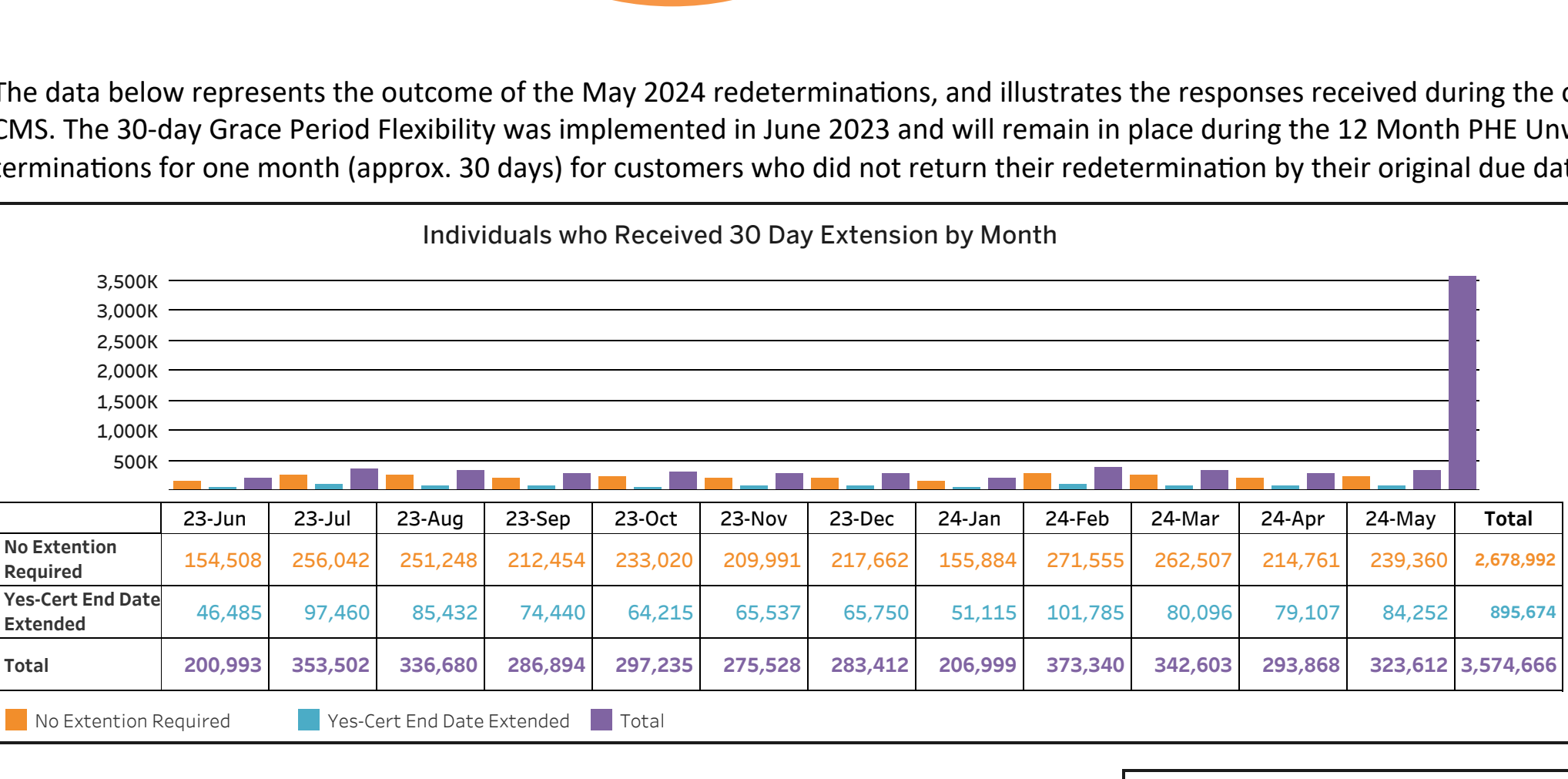


Redetermination Status by Individual													
Status Type	23-Jun	23-Jul	23-Aug	23-Sep	23-Oct	23-Nov	23-Dec	24-Jan	24-Feb	24-Mar	24-Apr	24-May	Grand Total
Completed - Retained	167,832	278,420	272,624	228,423	236,196	212,620	220,787	158,347	265,274	254,374	204,409	214,808	2,714,114
Pending	152	252	1,432	1,677	1,711	1,812	2,212	2,349	7,121	8,272	12,720	26,924	66,634
Pending - Not Received													12,342
Closed - Procedural	19,146	44,776	37,045	34,832	36,405	40,939	40,056	30,315	67,687	55,001	57,286	51,261	514,389
Closed - Ineligible	13,963	30,054	25,579	21,962	23,283	20,167	20,357	15,988	33,258	24,956	19,453	18,277	267,187
Totals	200,993	353,502	336,680	286,894	297,235	275,528	283,412	206,999	373,340	342,603	293,868	323,612	3,574,666

Status Type		Status Type Defined	
Completed - Retained	Approved (Medical Benefits Continue)	Approved (Medical Benefits Continue)	
Pending	Redetermination is received, but not yet processed	Redetermination is received, but not yet processed	
Pending - Not Received	The Pending - Not Received in the May 2024 represents the number of individuals extended to July 31, 2024.	The Pending - Not Received in the May 2024 represents the number of individuals extended to July 31, 2024.	
Closed - Procedural	Failed to respond to redetermination or failed to provide supporting information	Failed to respond to redetermination or failed to provide supporting information	
Closed - Ineligible	Over income, refused to provide information, deceased, left the home, moved out of the state, customer request to withdraw/close case	Over income, refused to provide information, deceased, left the home, moved out of the state, customer request to withdraw/close case	



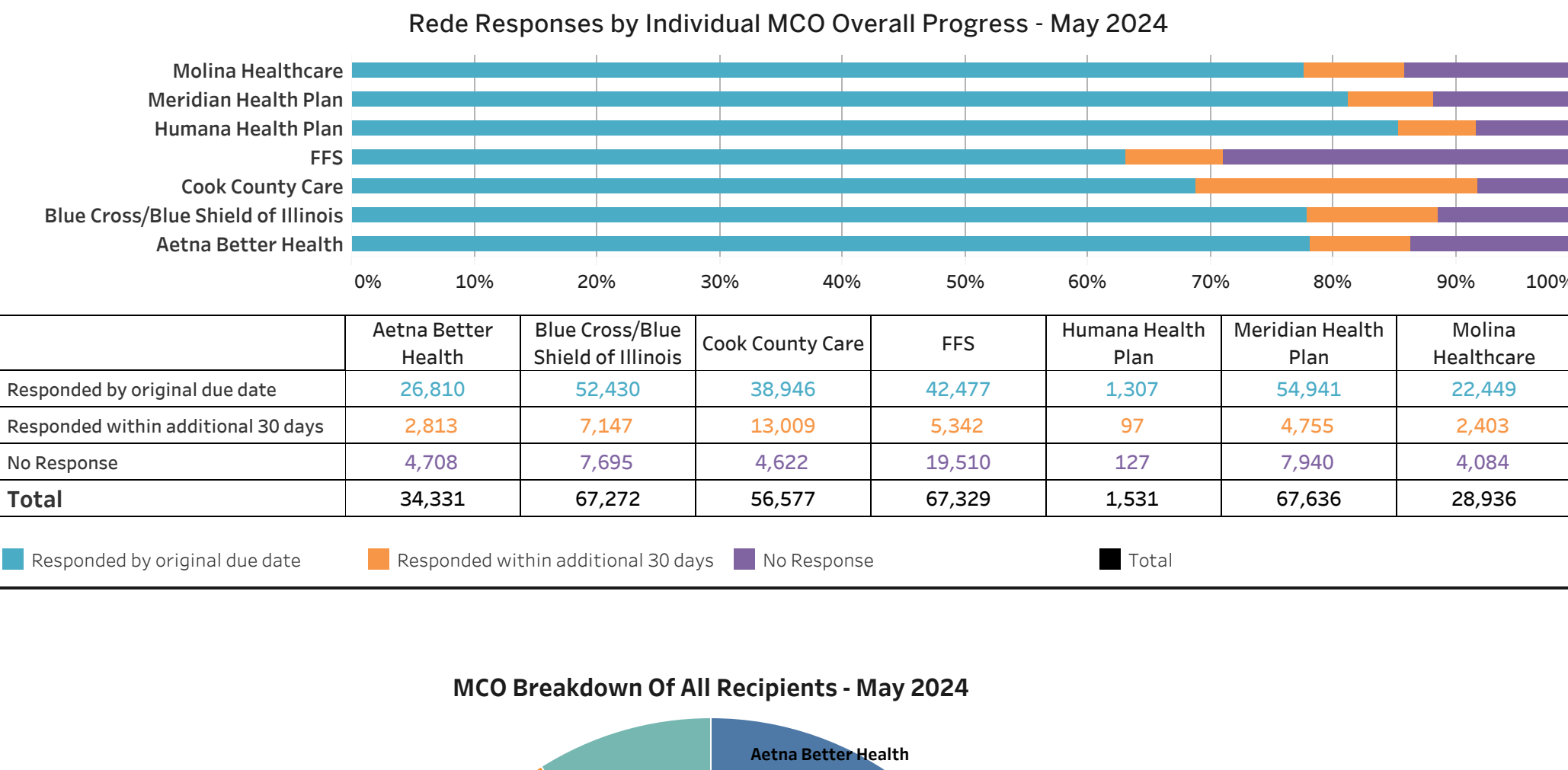
The data below represents the outcome of the May 2024 redeterminations, and illustrates the responses received during the original due date and the 30-day grace period flexibility that was provided to federal CMS. The 30-day Grace Period Flexibility was implemented in June 2023 and will remain in place during the 12 Month PHE Unwinding Period: June 2023 - May 2024. This flexibility permits the delay of procedural terminations for one month (approx. 30 days) for customers who did not return their redetermination by their original due date.



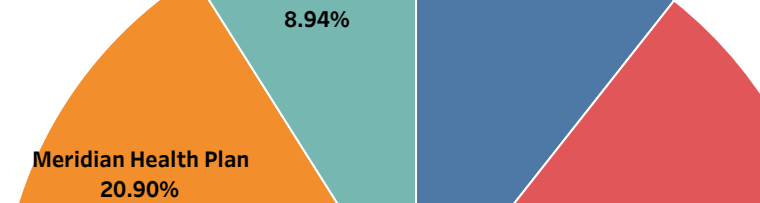
The chart to the left, 'Individuals who Received 30 Day Extension by Month', demonstrates 74% of individuals due for REDE in May responded timely.

26% of individuals due in REDE were given an additional 30-days to respond.

The chart to the right, 'Rede Responses by Individual MCO Overall Progress - May 2024' represents redetermination responses by MCO during the initial redetermination due date, during the 30-day extension and by MCO's that were canceled after terminal entry, effective July 2024.



MCO Breakdown By Individual - May 2024	
MCO	Count
Aetna Better Health	34,331
Blue Cross/Blue Shield of Illinois	67,272
Cook County Care	56,577
FFS	67,329
Humana Health Plan	1,531
Meridian Health Plan	67,636
Molina Healthcare	28,936
Grand Total	323,612



MCO Breakdown By Individual - YTD	
MCO	Count
Aetna Better Health	410,062
Blue Cross/Blue Shield of Illinois	756,673
Cook County Care	440,739
FFS	766,026
Humana Health Plan	17,203
Meridian Health Plan	839,742
Molina Healthcare	342,221
Grand Total	3,574,666



Race by MCO Response Vs No Response - May 2024																							
		Aetna Better Health				Blue Cross/Blue Shield of Illinois				Cook County Care				FFS		Humana Health Plan		Meridian Health Plan		Molina Healthcare		All MCOs	
R	Ethnicity	Count	Column %	Count	Column %	Count	Column %	Count	Column %	Count	Column %	Count	Column %	Count	Column %	Count	Column %	Count	Column %	Count	Column %		
Response	American Indian, Latino, or Spanish	2,517	8.50%	7,532	12.64%	7,940	15.28%	4,790	10.02%	158	11.25%	5,361	8.98%	1,916	7.71%	30,214	10.99%						
	Cuban	25	0.08%	48	0.08%	45	0.09%	40	0.08%	3	0.21%	42	0.07%	19	0.08%	222	0.08%						
	Mexican, Mexican American, Chican	2,434	8.22%	8,106	13.94%	13,247	25.50%	3,798	7.94%	70	4.99%	5,256	8.80%	1,965	7.53%	35,076	12.76%						
	Non-Hispanic/Latino	16,635	56.16%	25,993	43.63%	16,157	31.10%	29,442	61.57%	1,013	72.15%	28,888	50.07%	13,742	55.30%	132,870	48.33%						
	Chinese	72	0.24%	219	0.37%	217	0.42%	142	0.30%	4	0.28%	66	0.11%	35	0.22%	775	0.28%						
	Filipino	44	0.15%	143	0.24%	199	0.38%	143	0.30%	4	0.28%	65	0.11%	35	0.14%	633	0.23%						
	Guamanian or Chamorro	1	0.00%	4	0.01%	7	0.01%	4	0.01%	1	0.01%	2	0.00%	1	0.00%	19	0.01%						
	Japanese	3	0.01%	12	0.02%	4	0.01%	4	0.01%	1	0.01%	2	0.00%	2	0.01%	32	0.01%						
	Korean	33	0.11%	68	0.11%	47	0.09%	87	0.18%	3	0.21%	74	0.12%	16	0.07%	328	0.12%						
	Native Hawaiian	9	0.03%	34	0.06%	18	0.03%	21	0.04%	2	0.14%	29	0.05%	9	0.04%	122	0.04%						
	Other Asian	513	1.73%	1,811	3.04%	718	1.38%	998	2.09%	44	3.13%	1,120	1.88%	306	1.23%	5,510	2.00%						
	Other Pacific Islander	208	0.70%	726	1.22%	1,315	2.53%	321	0.67%	12	0.85%	348	0.58%	157	0.63%	3,087	1.12%						
	Samoan	7	0.01%	31	0.05%	1	0.00%	1	0.00%	1	0.01%	1	0.00%	1	0.00%	16	0.00%						
	Unknown	7,313	24.69%	18,233	30.6%	19,382	37.31%	8,589	17.96%	136	9.69%	18,409	30.84%	6,719	27.04%	78,781	28.66%						
	Vietnamese	30	0.10%	94	0.16%	25	0.05%	59	0.12%	2	0.14%	50	0.08%	26	0.10%	286	0.10%						
	White	14,083	47.54%	26,357	44.24%	17,516	33.71%	24,140	50.48%	806	57.41%	27,013	45.25%	11,652	46.89%	121,567	44.22%						
Responded Total		29,623	86.29%	59,577	88.56%	51,955	91.83%	47,819	71.02%	1,404	91.79%	59,696	88.26%	24,852	85.89%	274,926	84.94%						
No Response	American Indian or Alaskan Native	3	0.00%	26	0.04%	10	0.22%	485	2.49%	1	0.07%	27	0.04%	3	0.07%	557	1.18%						
	Asian Indian	40	0.85%	87	1.13%	34	0.74%	163	0.84%	1	0.79%	46	0.08%	29	0.71%	400	0.82%						
	Black or African American	1,037	22.03%	1,460	18.97%	1,427	30.87%	4,691	24.04%	34	26.77%	1,536	19.35%	863	21.13%	11,048	22.69%						
	Chinese	7	0.15%	21	0.27%	24	0.52%	58	0.30%	9	0.11%	7	0.01%	7	0.01%	126	0.26%						
	Filipino	7	0.15%	18	0.23%	11	0.24%	78	0.40%	18	0.22%	9	0.02%	9	0.02%	141	0.29%						
	Guamanian or Chamorro	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	0.01%	2	0.00%	7	0.01%	17	0.01%						
	Japanese	2	0.04%	2	0.03%	1	0.02%	6	0.03%	1	0.01%	2	0.00%	1	0.01%	11	0.02%						
	Korean	2	0.04%	8	0.10%	5	0.11%	28	0.14%	1	0.90%	8	0.01%	4	0.05%	55	0.11%						
	Native Hawaiian	4	0.08%	5	0.06%	2	0.04%	6	0.03%	3	0.44%	3	0.04%	2	0.05%	20	0.04%						
	Other Asian	65	1.38%	243	3.16%	84	1.82%	355	1.82%	5	3.94%	144	1.81%	68	1.67%	964	1.98%						
	Other Pacific Islander	45	0.96%	75	0.97%	66	1.43%	131	0.67%	10	7.69%	42	0.53%	32	0.78%	391	0.80%						
	Samoan	3	0.04%	3	0.04%	1	0.02%	2	0.01%	1	0.01%	1	0.01%	1	0.01%	5	0.01%						
	Unknown	1,048	22.26%	2,012	26.15%	1,367	29.58%	3,554	18.22%	14	11.02%	2,270	28.99%	972	23.80%	11,237	23.08%						
	Vietnamese	5	0.11%	16	0.21%	3	0.06%	22	0.11%	10	0.13%	4	0.05%	4	0.10%	60	0.12%						
	White	7,783	26.16%	17,172	28.92%	14,400	31.37%	19,510	49.39%	72	56.69%	3,825	48.17%	2,089	51.15%	23,664	48.61%						
Did Not Respond Total		4,708	13.71%	7,695	11.44%	4,622	8.17%	19,510	28.98%	127	8.30%	7,940	13.74%	4,084	14.11%	48,686	15.04%						
Grand Total		34,331	100.00%	67,272	100.00%	56,577	100.00%	67,329	100.00%	1,531	100.00%	67,636	100.00%	28,936	100.00%	323,612	100.00%						

Ethnicity by MCO Response Vs No Response - May 2024																							
		Aetna Better Health				Blue Cross/Blue Shield of Illinois				Cook County Care				FFS		Humana Health Plan		Meridian Health Plan		Molina Healthcare		All MCOs	
R	Ethnicity	Count	Column %	Count	Column %	Count	Column %	Count	Column %	Count	Column %	Count	Column %	Count	Column %	Count	Column %	Count	Column %	Count	Column %		
Response	American Hispanic, Latino, or Spanish	2,517	8.50%	7,532	12.64%	7,940	15.28%	4,790	10.02%	158	11.25%	5,361	8.98%	1,916	7.71%	30,214	10.99%						
	Cuban	25	0.08%	48	0.08%	45	0.09%	40	0.08%	3	0.21%	42	0.07%	19	0.08%	222	0.08%						
	Mexican, Mexican American, Chican	2,434	8.22%	8,106	13.94%	13,247	25.50%	3,798	7.94%	70	4.99%	5,256	8.80%	1,965	7.53%	35,076	12.76%						
	Non-Hispanic/Latino	16,635	56.16%	25,993	43.63%	16,157	31.10%	29,442	61.57%	1,013	72.15%	28,888	50.07%	13,742	55.30%	132,870	48.33%						

Ethnicity By MCO Response Vs No Response - May 2024																
R	Ethnicity	Aetna Better Health	Blue Cross/Blue Shield of Illinois	Cook County Care	FFS	Humana Health Plan	Meridian Health Plan	Molina Healthcare	All MCOs							
Response	Puerto Rican	229	0.77%	526	0.88%	358	0.69%	566	1.18%	6	0.43%	349	0.58%	149	0.60%	2,132
	Unknown	7	26.27%	17,172	28.82%	14,208	27.35%	9,184	19.21%	154	10.97%	18,800	31.49%	7,061	28.41%	74,362
	Responded Total	29,623	86.29%	59,577	88.56%	51,955	91.83%	47,819	71.02%	1,404	91.70%	59,696	88.26%	24,852	85.89%	274,926
No Response	Another Hispanic, Latino, or Spanish	535	11.36%	1,086	14.11%	944	20.42%	2,105	10.79%	12	9.45%	846	10.63%	453	11.09%	5,981
	Cuban	15	0.32%	19	0.25%	14	0.30%	26	0.13%	20	0.25%	5	0.12%	99	0.20%	222
	Mexican, Mexican American, Chicano	376	7.99%	775	10.07%	532	11.51%	1,365	7.00%	10	7.87%	666	8.64%	310	7.59%	4,054
	Non-Hispanic/Latino	2,566	54.50%	3,599	46.77%	1,645	39.92%	11,047	56.62%	90	70.87%	3,960	49.87%	2,214	54.21%	25,321
	Puerto Rican	52	1.10%	81	1.05%	66	1.43%	370	1.90%	1	0.79%	66	0.83%	25	0.63%	660
	Unknown	1,164	24.72%	2,135	27.75%	1,222	26.46%	4,597	23.56%	14	11.02%	2,362	29.75%	1,077	26.37%	12,571
	Did Not Respond Total	4,708	13.71%	7,695	11.44%	4,622	8.17%	19,510	28.88%	127	8.30%	7,940	11.74%	4,084	14.11%	48,686
Grand Total		34,331	100.00%	67,272	100.00%	56,577	100.00%	67,329	100.00%	1,531	100.00%	67,636	100.00%	28,936	100.00%	323,612