

201 South Grand Avenue East
Springfield, Illinois 62763-0002

Telephone: (217) 782-1200
TTY: (800) 526-5812

January 27, 2015

Mr. Keith Kudla
Chief Executive Officer
Family Health Network
Chicago, Illinois 60606

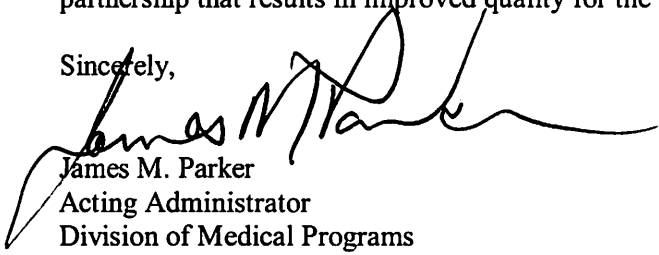
Dear Mr. Kudla:

This letter is to inform you that the sanction of suspension of auto-assignment imposed on Family Health Network (FHN) in the Notice of Noncompliance sent to you on November 13, 2014, has been lifted by the Department as of Monday, January 26, 2015. This action was taken as a result of the on-site review of implementation of your Corrective Action Plan conducted by the Department and its External Quality Review Organization (EQRO) on January 22nd and 23rd. During that review it was determined that FHN had made substantial progress toward correcting the non-compliance.

However, as discussed in the exit conference, further monitoring will be required. You will receive a detailed letter from the EQRO with regard to the further monitoring and reporting that we will require. Also, please be aware that should that future monitoring indicate that FHN has ceased to perform some agreed upon actions or failed to take other actions required by the Corrective Action Plan (CAP), the Department reserves the right to re-impose the auto-assignment sanction and impose any other sanctions also allowed to us by the contract and by law.

Thank you for your extensive cooperation during the CAP process. We hope this is the beginning of a partnership that results in improved quality for the beneficiaries we both serve.

Sincerely,



James M. Parker
Acting Administrator
Division of Medical Programs
Department of Healthcare and Family Services

Cc: Sherri Sadala, Contract Compliance Monitor, Bureau of Managed Care, HFS